



Toby Martin <tanuki.grin@gmail.com>

OtterBox: Order Confirmation - 09196743

1 message

OtterBox <noreply@orders.otterbox.com>

Sun, Jun 14, 2020 at 9:14 PM

Reply-To: noreply@orders.otterbox.com

To: tanuki.grin@gmail.com

#1 selling smartphone case in the US*

[Web Version](#)

FREE SHIPPING* | LIMITED LIFETIME WARRANTY

NEED HELP? 1-855-688-7269

APPLE SAMSUNG GOOGLE ☐ GIVING BACKOrder Number: **09196743**Order Date: **6/15/20****CHECK YOUR ORDER STATUS****Toby — Thank you for your order!**

We are experiencing significant delays in our support services due to measures taken to reduce the spread of COVID-19. At the moment, we are exceeding a 72 hour response time and in some cases longer. Please note, we are unable to cancel or modify orders placed online. We appreciate your patience and understanding.

Our Otters have received your order and will process, pack and ship it in a timely fashion. Once it ships, you will receive a confirmation email containing your tracking number.

If you have any questions, please [contact customer service](#) and provide them with order number **09196743**.

Thanks again for choosing OtterBox,

What you bought:

Product	Qty	Price
COMMUTER LITE MOTO G POWER BLACK Item No: 77-64244	1	\$30.95

What it cost and how you paid:

Order Subtotal	\$30.95	AMEX
Shipping	\$8.99	Total Due: \$32.35
Handling Amount	\$0.00	
Shipping Discount	(\$8.99)	
Sales Tax	\$1.40	
Order Total	\$32.35	

Who paid for it:

Toby Martin
916 10th Avenue
Honolulu HI 96816
United States

Who it's going to:

Toby Martin
916 10th Avenue
Honolulu HI 96816
United States

Stuff you should know:

What will I see on my credit card statement? You will see a charge on your statement from OtterBox. (You may see an authorization transaction on your statement on pre-orders or orders where there is a delay in shipping — like back orders. Don't worry, this is not the actual charge. It only temporarily "reserves" the funds until your order is on its way. *Your account is only charged when your order ships.*)

When will it ship?

- Your order generally dispatches within 2-3 days when the product is in stock
- When you pre-order, it generally dispatches within 2 days of product arrival in stock
- When you order multiple products in one pre-order, they dispatch as one shipment when all products arrive in stock
- Standard delivery takes approximately 7-10 working days

APPLE**GOOGLE****SAMSUNG****MORE**

THANK YOU.

Please add 'noreply@engage.otterbox.com' to your address book to ensure delivery into your email inbox.

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209 South Meldrum Street, Fort Collins, CO 80521
855.688.7269 (855-OTTRBOX)

[Unsubscribe](#)

*Source: The NPD Group/Retail Tracking Service: Cell Phone Device Protection/Units Sold/January 2016 - July 2019. Free standard or \$5 express shipping is valid in the U.S. only on orders of \$50 or more. Offer is good for the order's first "ship-to" address in the U.S. Discount applies to OtterBox merchandise costs only, not tax and shipping & handling costs. If you choose another shipping option, additional charges may apply. No adjustments on previous purchases. Offer is non-transferable and subject to change without notice. Not valid on international shipments